

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Debra Haraway
Date: 2/9/05
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

x Sharlene Bryant
 x Cathy Bennett
 x Cheryl McQueen
 Deborah Merrill
 Gary Imes
 Joyce Sims
 x Paul Carr
 x Rick Debell
 x Thelma Hayter
 Jeffrey Poole

Others:

Tim Sullivan
 Kellie Fessler
 x Sandy Flores
 x Myran Harris
 Sara Parks
 x Mike Frost

Attendees:

x Alamance-Caswell	x Onslow
Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	Riverstone
x Cumberland	x Roanoke-Chowan
x Durham	x Rockingham
x Eastpointe	x Sandhills/Randolph
x Edgecombe-Nash	x SE Center
x Foothills	x SE Regional
Guilford	x Smoky Mountain
x Johnston	Tideland
x Lee-Harnett	x VGFW
x Mecklenburg	x Wake
x Neuse	x Western Highlands
New River	x Wilson-Greene

Attendees:

Agenda:

Item No. Topics

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| 1. | Division and EDS Review | Review Feb 4 Checkwrite Results
Upcoming checkwrites: Feb 11, 18, 18, 24
Tim Sullivan: Update Medicaid issues
BugCentral Status
Key CSRs
Operations Support: File Maintenance, Security, and Help Desk
Area Programs joining this week: |
| 2. | Area Programs | Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you speak.

Review Feb 4 checkwrite results

Questions/comments about Upcoming checkwrites – Feb 11,18, March 4, 11, 18, 24

Agenda items
Approve 1/26 minutes for posting.

Status of Infrastructure Assessment/ IP Address for IT audit. Horace Macon 919-816-3233

IPRS Questions or Concerns –
Tim Sullivan & Christie Harris – MMIS Updates-
Medicaid Questions or Concerns
Updates to Roll Call?
Any other area program questions/comments
DMH and/or EDS concluding remarks |

Next Meeting: February 16, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Review Feb 4 Checkwrite Results- We are still waiting on Medicaid for the checkwrite schedule.
2.	Upcoming Checkwrites: : Feb 11, 18, 18, 24-
3.	Tim Sullivan - Update Medicaid issues -
4.	Bug Central Status: Same 2 bugs from last week.
5.	Key CSRs: On schedule
6.	Operations Support – File Maintenance, Security-

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
4.	Questions/Comments about upcoming checkwrites: Feb 11, 18, 18, 24
5	Agenda items Approve 1/26 minutes for posting.- approved and corrected Status of Infrastructure Assessment/ IP Address for IT audit. Horace Macon 919-816-3233 – Onslow, OPC—It person Craig Salter is handling this. Rockingham

IPRS Questions or Concerns –

Q. Anita from Pathways-any other area programs having problems with denials from CDECI Pop Group?

A, We will take a look and get back with you.

Q. Tom from Western Highlands- How are the diagnosis codes adjudicated against the benefit package?

A. When a claim comes in we will take the first diagnosis code and compare it with the benefit package. Any of the four can be in the benefit package, but they all have to be valid ICD9 Diagnosis Codes.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
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5.

Tim Sullivan & Christie Harris – MMIS Updates-

Cathy/Smoky Mtn

Q. How do you get Medicaid EOB denial information?

A. Since the EOB does not get reported on the 835 from Medicaid, a crosswalk of Adjustment Reason Codes and Claim Status Codes to EOB exists to provide this information. We believe DMA publishes the crosswalk information on their website and we will confirm. Web site is <http://www.dhhs.state.nc.us/dma/prov.htm>

Eva/VGFW

Q. The Medicaid rates were requested via a Fee Schedule request. As instructed at the Direct Provider training session, the request was faxed but we haven't heard anything yet.

A. Mike will follow up with Medicaid team and get back to you.

Jody from Johnson found the info on the DMA website under Provider Links although others on the call questioned whether these were proposed or the actual rates.

April/SE Regional

Q. Has questions about IPRS Report2Web reports.

A. Request her to have specific questions forwarded to Provider Services to help resolve.

Jean/Roanoke Chowan

Q. Clarification needed on the Medicaid special bulletin for billing codes 90801 or 90802?

A. We will forward this question to Medicaid

Q. Did all the TPL bypass edits get put in place?

A. The only ones that were implemented were for H0036 and the modifiers that go with that code. The rest are still being reviewed by DMA.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
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Mary/Foothills

Q– The Medicaid Special Bulletin shows the Direct Enroll Provider project effective 2/1 yet a 11/30 memo from Mike Mosley says 3/1.

A. The system code changes were effective Feb 1st. Please forward to the IPRS Q and A and the Division will clarify.

Tom/Western Highlands

Q. Are the providers still obligated to bill these services to client's third party insurance companies?

A. We will follow up with Medicaid

Donna/Onslow

Q. Are all services not paid by Medicare paid for by Medicaid?

A. We will follow up with Medicaid.

Medicaid Questions or Concerns

Updates to Roll Call?

Any other area program questions/comments

DMH and/or EDS concluding remarks

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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AI#.

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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